

Cookie information

Linistry Private Limited Company

Last modified: 2021. April 30

1. Linistry Private Limited Company ("Linistry") uses cookies in connection with the <https://linistry.com/> websites operated by it and the services available on the website. Cookies are files that store information on the web search engine of the users concerned. This notice ("Notice") provides information on the use of cookies.

Strictly necessary cookies- These cookies are necessary for the operation of the website and cannot be turned off in our systems. They are usually set in response to actions that you have specifically requested, such as setting privacy preferences, logging in, or filling out forms. You can set your browser to block or warn you about these cookies, but then some parts of the website will not work.

Convenience (functional) cookies - These cookies allow the website to provide enhanced functionality and personalization. They may be set by us or by third-party service providers whose services we have placed on our sites. If you do not allow these cookies, some or all of these services may not function properly.

Marketing cookies: These cookies are used to create user profiles to send you advertisements or to track you across a website or multiple websites for similar marketing purposes. They can be used to profile your interests and show you relevant ads on other sites. They do not directly store personal data, but are based on the unique identification of the browser and the Internet device. If you do not allow these cookies, you will experience less targeted advertising.

The purpose of placing cookies that are absolutely necessary for the operation of the website and the service is determined by the client of Linistry (the organization whose service is used by the waiting party). The customer acts as a so-called "data controller" from a data protection point of view, and Linistry, as a data processor, places cookies only in accordance with the instructions of the client.

When using convenience (functional) and marketing cookies, Linistry acts as a so-called "data controller" from a data protection point of view – it determines the purpose for which cookies are placed.

Contact details of Linistry:

Linistry headquarters: 2234 Maglód, Gábor Áron utca 38.

Linistry registration number: 13-10-041989

Linistry phone number: +36(70)249-9060

Linistry's email address is: info@linistry.com; for data protection issues: gdpr@linistry.com

Linistry website: <https://landing.linistry.com/hu>

2. For example, cookies allow the website to recognize if the user has previously visited the website or help identify which part of the website is the most popular, which parts of the website users enter and how much time they spend there. By studying this, the website can be adapted to the needs of users and provide an even more diverse user experience. Cookies can also be used to ensure that the information displayed on the user's next visit will meet the user's expectations.
3. Linistry reserves the right to amend this Policy unilaterally with effect from the date of the amendment, subject to the limitations set out in the relevant legislation and, if necessary, by informing the data subjects in advance in a timely manner. This Policy may be amended in particular if it is necessary due to a change in legislation, data protection authority practices, business or employee needs, or a newly discovered

security risk. Upon request, Linistry will send the data subject a copy of the Notice in force from time to time.

4. The user can set his web browser to accept all cookies, reject them all or notify the user when a cookie arrives on the user's computer. Each web browser is different, so your browser's "Help" menu can help you adjust your cookie settings. The [linistry.com](https://www.linistry.com) website is designed to work with the use of cookies, so deactivating them may affect the usability of the website and prevent the user from taking full advantage of it.
5. For the most commonly used browsers, the menu items related to the management of cookies are:

Mozilla Firefox: <https://support.mozilla.org/hu/kb/sutik-engedelyezese-es-tiltasa-amit-weboldak-haszn>

Google Chrome: <https://support.google.com/accounts/answer/61416?hl=hu>

Microsoft Internet Explorer 11: <https://support.microsoft.com/hu-hu/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-11>

Microsoft Internet Explorer 10: <https://support.microsoft.com/hu-hu/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-10-win-7>

Microsoft Internet Explorer 9: <https://support.microsoft.com/hu-hu/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-9>

Microsoft Internet Explorer 8: <https://support.microsoft.com/hu-hu/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-8>

Microsoft Edge: <https://privacy.microsoft.com/hu-HU/windows-10-microsoft-edge-and-privacy>

Safari: <https://support.apple.com/hu-hu/HT201265>

If you are using a mobile device, you can find information on the following pages:

Android: <https://developer.android.com/reference/android/webkit/CookieManager>

Opera: <https://www.opera.com/help/tutorials/security/privacy/>

Safari iOS: https://support.apple.com/kb/PH5042?locale=hu_HU

Google Analytics provides additional options for opting out of Google Analytics: <https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>.

To permanently disable Google Analytics cookies, install a browser add-on, which you can download from <https://tools.google.com/dlpage/gaoptout>.

6. The cookies used by Linistry are listed in the table below. In addition, Linistry technically records whether the user has previously accepted this Policy.
7. More information about Google and Facebook cookies can be found at the following links:

Google: <https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>

Facebook: <https://www.facebook.com/business/help/471978536642445?id=1205376682832142>

Name of cookie		Category	Type	Function	Lifetime
Linistry.Culture		Functional (convenience) – the data subject can turn it off at any time.	Cookie used by Linistry	It is used to store the (preferred) language selected by the data subject. In this language, the interface is displayed to the data subject. If it does not contain a value (id of a language), the default language of the location (account, store, other service location) is stored in it (typically when the data subject visits the Linistry web queuing and appointment booking interface for the first time).	1 year
Linistry.CustomerSignedInCookie		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	Cookie used by Linistry	It stores the basic data of the tickets received for queuing in the data subject (ticket ID, ticket serial number, line id). If the data subject does not enter the ticket interface with the help of a link opened from an SMS or e-mail, Linistry will load his tickets based on this data. This is necessary because the data subject (and his or her browser) is unidentified to Linistry, as the data subject does not use the system by logging in. However, if someone has booked an appointment and wants to book a new one, for example, Linistry can display all their bookings in one based on a cookie placed on their device.	12 hours
Linistry.PhoneValidationCookie		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	Cookie used by Linistry	Linistry checks the phone number provided in the queue and appointment booking web interface to ensure safe operation by sending a code to that number via SMS, which must be entered during the queuing process. This cookie contains the phone number that has been queued up from a specific device and browser. The purpose of the cookie is to stop Linistry from asking you to verify the phone numbers you have entered the next time.	1 year
Linistry.EmailValidationCookie		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	Cookie used by Linistry	See previous cookie. This cookie contains the email addresses with which the data subject has already queued from a specific device and browser. Next time, Linistry will no longer ask you to verify those email addresses. Verification in the practice means that the data subject receives an email with a code in it and the data subject must enter it in the booking process.	1 year
Linistry.SignInPublicInfoCookie		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	Cookie used by Linistry	It temporarily stores the data provided by the data subject during the queue, for the duration of the email or phone number check. As soon as the data subject has confirmed the authenticity of the email or phone number, the queuing is finalized with this data.	1 day
Linistry.ChatBotCookie		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	Cookie used by Linistry	For the duration of queuing via messenger, the Facebook ID and name of the data subject are stored. After queuing, the cookie will be deleted.	12 hours
Linistry.LastVisitedBranch		It is absolutely necessary for the operation of the	Cookie used by Linistry	Contains the ID of the location of the last service visited (branch, store, other service location). Based on this, the "New Ticket" function, which	1 year

Name of cookie		Category	Type	Function	Lifetime
		website and the service – the data subject cannot turn it off.		can be turned on in the upper right corner of Webflow, knows which location service selector the person needs to navigate to.	
_Gat		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Google).	The _gat cookie, according to Google, is used to control the frequency of the request – it limits the collection of data on high-traffic sites. A cookie is the identifier in each page request on a website.	1 day
_gid		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Google).	Google Analytics identifier (anonym): used to distinguish users.	1 day
_Ga		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Google).	Google Analytics ID: used to distinguish users. Its purpose is to record traffic data(how many, when, how long they use the service) for statistical purposes.	2 years
ai_session		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	A third-party cookie used by linistry's service provider (Microsoft).	These cookies are provided by Microsoft Azure Application Insights. They allow you to measure and analyze the use of user sites. This information is used by Application Insights to better optimize its own servers and the data usage served. The Sessions report counts the number of user sessions that have accessed the site. A session is an activity performed by a specific user that stops after a period of inactivity of more than half an hour.	20 minutes
ai_user		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	A third-party cookie used by linistry's service provider (Microsoft).	These cookies are provided by Microsoft Azure Application Insights. They allow you to measure and analyze the use of user websites. This information is used by Application Insights to better optimize its own servers and the data usage served. The Users report counts the number of unique users who have access to pages in selected time periods.	1 year
.AspNetCore.Mvc.CookieTempDataProvider		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	A third-party cookie used by linistry's service provider (Microsoft).	Ensures optimal operation of the system. Linistry does not retrieve queue or appointment details every time a page is loaded, but is placed in a temporary storage and stored encrypted in this cookie.	close browser
.AspNetCore.Session		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	A third-party cookie used by linistry's service provider (Microsoft).	Ensures optimal operation of the system. Some static data of queuing or booking an appointment (translations for the site, as well as data on tags and error messages) are not retrieved from the database every time by Linistry, but stored in the memory of the web server. In a multi-server environment, the browser must know which web server to turn to for service, in this cookie there is a session id that allows the browser to contact the server that stores its static data, which it has previously queried and stored in its memory.	close browser

Name of cookie		Category	Type	Function	Lifetime
.AspNet.Consent		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	A third-party cookie used by linistry's service provider (Microsoft).	It stores whether the data subject has accepted the cookie management.	1 year
ARRAffinity		It is absolutely necessary for the operation of the website and the service – the customer cannot turn it off.	A third-party cookie used by linistry's service provider (Microsoft).	Ensures optimal operation of the system. This cookie is set by websites running on the Windows Azure cloud platform. It is used for load balancing to make sure that visitor page requests are routed to the same server during any browsing session. It stores which server served the data subject first in a multi-server environment.	close browser
PHPSESSID		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	Cookie used by Linistry	Provides the operation of the system. This cookie is a randomly generated unique string that is used to identify the data subject and to identify the user where the data subject navigates on the website	Close browser
Defaultlang		Functional (convenience) – the data subject can turn it off at any time.	Cookie used by Linistry	Linistry uses it to store the default language.	10 days
cookie_layer		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	Cookie used by Linistry	Linistry stores your acceptance of cookie use in it.	3 years
DSID		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Google).	The cookie is used to link the activity of the user concerned on different devices, if he has previously logged into his Google account on them. We do this to align the ads that the user sees across devices and to measure conversion events (such as when a visitor becomes a lead who, for example, asks Linistry for more information on a specific topic). In doing so, Linistry monitors whether the data subject clicks somewhere on the website; and if so, where.	13 days
SID, HSID, SAPISID, APISID		Functional (convenience) – the data subject can turn it off at any time.	A third-party cookie used by linistry's service provider (Google).	Linistry uses cookies called "SID" and "HSID" to store digitally signed and encrypted data of the id associated with the Google Account of the user concerned and the last login time. With the help of these two cookies, Linistry can prevent many attacks on its website, such as attempts to steal the content of forms filled out on the website.	1 year, 2 years

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NID		Functional (convenience) – the data subject can turn it off at any time.	A third-party cookie used by linistry's service provider (Google).	Most Google users' browsers store a cookie called "NID" related to your preferences. The browser sends this cookie with requests to Google sites. The NID cookie contains a unique identifier that Google uses to store a user's preferences, such as their preferred language (e.g. English), the number of search results they want to display (e.g. 10 or 20), or whether the data subject turns on the Google SafeSearch filter.	7 months
Search samesite		It is absolutely necessary for the operation of the website and the service – the data subject cannot turn it off.	A third-party cookie used by linistry's service provider (Google).	People from other sites do not bring cookies from other sites with them. This setting is for the user's convenience. In practice, this means that individual websites can link to each other. The cookie can be set to LAX or STRICT, from here the browser knows whether it can send the cookies to a foreign website or not, or in which case it can be sent (e.g. if the visitor navigates there using a link).	7 months
YSC		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Youtube, Google).	It registers a unique ID to keep track of the YouTube videos viewed by the user concerned (who watched what video, in order to customize the content of the website).	Session
_fbp		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Facebook).	Generated unique identifier used by Facebook (Facebook Pixel ID): The Facebook pixel is an analytics tool used to understand visitor interactions on your website, such as which pages the visitor visited and how much time they spent on the page.	3 months
VISITOR_INFO1_LIVE		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Youtube, Google).	It measures the bandwidth on the data subject's machine and serves to determine whether Google should use a new or old version of youtube for youtube videos inserted into the website.	
_pk_id6.1aba		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Matomo).	To collect information about how visitors use the Linistry website	13 months
_pk_ses6.1aba		Marketing – its use is subject to the prior consent of the data subject.	A third-party cookie used by linistry's service provider (Matomo).	Identifies the pages viewed by a particular user during a given visit (anonymized – no personal data is collected about users).	30 minutes